

# Careers



## **Part Time National Control Room Operator**

*Shift work, 20 hours per week*

*Shift Patterns: 6am/7:30am to 2/3pm and 2pm/3pm to 10pm/11pm*

CST is offering a fantastic opportunity for motivated people to work as part of their new 24/7 state-of-the-art Security Control Centre.

### **Duties include:**

- Monitoring live CCTV images across multiple sites
- Determining the best response/escalation to incidents
- Liaising with operational staff to co-ordinate the appropriate emergency response
- Monitoring and responding to national radio communications and emergency calls
- Performing first level triage on incoming incidents
- Close liaison with Police when appropriate

### **The ideal candidate should have:**

- Previous security experience
- Tech-savvy
- Enjoy using innovative technology
- Strong aptitude for self-motivation
- Excellent communications skills
- Ability to remain calm and focussed under stress and pressure
- SIA license (*not essential – can be obtained through CST*)

Applicants are invited to submit their CV together with covering letter to [careers@cst.org.uk](mailto:careers@cst.org.uk), writing '**Part Time National Control Room Operator**' in the subject heading.

Closing date for applications: 3 November 2017, but may close earlier if a suitable candidate is found.