



Careers

Part-time National Control Room Operator

Shift work, based in London

Hours: 20 per week

Shift Patterns: 6/7.30am-2/3pm and 2/3pm-10/11pm

CST is looking for a motivated team member to work in their 24/7 state-of-the-art National Security Control Centre.

Full training will be provided, which will include incident response management training and equipment training for the state-of-the-art National Security CCTV Control Centre.

Duties include:

- Monitoring live CCTV images across multiple sites
- Determining the best response/escalation to incidents
- Liaising with operational staff to co-ordinate the appropriate emergency response
- Monitoring and responding to national radio communications and emergency calls
- Performing first level triage on incoming incidents
- Close liaison with police when necessary

The ideal candidate should be:

- Tech-savvy
- Enjoy using innovative technology
- Have a strong aptitude for self-motivation
- Excellent communications skills
- Ability to remain calm and focussed under stress and pressure
- SIA license (*not essential – can be obtained through CST*)

Applicants must submit their CV together with covering letter to careers@cst.org.uk, writing 'Part-time National Control Room Operator' in the subject heading.

Closing date for applications: 31 March 2021