



NIGHT-TIME CONTROL ROOM OPERATOR (MAT COVER)

3 MONTH CONTRACT

FRIDAY AND SATURDAY NIGHTS 10PM – 6AM

£15 PER HOUR

The role of Control Room Operator to being part of the team who are responsible for ensuring the smooth operation of the 24/7 National Security Control Centre.

This includes making sure you are trained to the highest level in using the various technologies and also capable of working under pressure to perform your duties in the event of a live incident.

The role involves gathering information from CCTV, radio, and telephone to inform the security department of potentially hostile incidents and assist them during live incidents that might be directed at the Jewish community.

Duties include:

- Monitoring live CCTV images across multiple sites
- Determining the best response/escalation to incidents
- Liaising with operational staff to co-ordinate the appropriate emergency response
- Monitoring and responding to national radio communications and emergency calls
- Performing first level triage on incoming incidents
- Project work to include system setup
- Close liaison with Police when appropriate

The ideal candidate should be:

- Tech-savvy
- Enjoy using innovative technology
- Have a strong aptitude for self-motivation
- Excellent communications skills
- Ability to remain calm and focussed under stress and pressure
- SIA license (*not essential – can be obtained through CST*)

Applicants are invited to submit their CV together with covering letter to careers@cst.org.uk, writing '**Night-time Control Room Operator**' in the subject heading.