



Careers

Part-time National Control Room Operator

Shift work, London based

Hours: 20 guaranteed hours per month
 Shift Patterns: This will include evenings, nights, weekend and some daytime shifts
 Rate: £15 per hour

CST is offering a fantastic opportunity for motivated people to work as part of their 24/7 state-of-the-art National Security Control Centre.

We are looking for people who like to work flexibly and part time in order to cover shifts for when team members are on leave or away from the office. We are guaranteeing 20 hours per month paid work even if you end up not working the full allocation. Full training will be provided which will include incident response management training, state of the art CCTV, radio and other equipment training.

Duties include:

- Monitoring live CCTV images across multiple sites
- Determining the best response/escalation to incidents
- Liaising with operational staff to co-ordinate the appropriate emergency response
- Monitoring and responding to national radio communications and emergency calls
- Performing first level triage on incoming incidents
- Close liaison with Police when appropriate

The ideal candidate should be:

- Tech-savvy
- Enjoy using innovative technology
- Have a strong aptitude for self-motivation
- Excellent communications skills
- Ability to remain calm and focussed under stress and pressure
- SIA license (*not essential – can be obtained through CST*)

Applicants are invited to submit their CV together with covering letter to careers@cst.org.uk, writing 'PART TIME NATIONAL CONTROL ROOM OPERATOR' in the subject heading.

Closing date for applications: 31 April 2019