



## CONTROL ROOM OPERATOR

**Location: NW London**

**20 hrs per week (varied shift pattern)**

**£13,000, 14 days leave, pension, life assurance, income protection, on-site gym, eye care vouchers and an Employee Assistance Program.**

The role of the Control Room Operator involves being responsible for monitoring and responding to security and antisemitic incidents.

This also includes responsibility for CCTV alarm events from over 400 communal buildings: liaising with and supporting internal CST security personnel in addition to building relationships with the police and key external stakeholders.

### **Duties include:**

- Dealing with incoming and outgoing telephone and radio communications from security personnel, members of the public and police.
- Undertaking investigative work.
- Ensure all relevant and important information is logged.
- Reporting and providing first level advice on equipment faults.
- Performing daily checks and administration duties to ensure the continued smooth running of the control room.

### **The ideal candidate should have:**

- Basic IT skills and reasonable typing speed
- An enjoyment for using innovative technology
- Excellent communications skills
- Ability to remain calm and focussed under pressure

Applicants are invited to submit their CV together with covering letter to [careers@cst.org.uk](mailto:careers@cst.org.uk), writing '**Control Room Operator**' in the subject heading.