



Night-time Control Room Operator

Location: NW London

Working hours: 10pm-6am; Monday-Thursday

Sector: Community Security

Salary: £15 per hour plus 22 days holiday per annum, pension contribution, Employee Assistance Program

Responsible for monitoring and responding to security and antisemitic incidents, CCTV alarm events from over 350 communal buildings, liaising and supporting security personnel, police and key holders.

Duties include

- Dealing with incoming and outgoing telephone and radio communications from security personnel, members of the public and police
- Undertaking investigative work
- Ensure all relevant and important information is logged
- Reporting and providing first level advice on equipment faults
- Performing daily checks and administration duties to ensure the continued smooth running of the control room
- Managing and completing objectives agreed with management

The ideal candidate should be

- Knowledgeable with basic Windows skills and reasonable typing speed
- Enjoy using innovative technology
- Excellent communications skills
- Able to remain calm and focussed under pressure

Applicants are invited to submit their CV together with covering letter to careers@cst.org.uk, writing '**Night-time Control Room Operator**' in the subject heading.

Closing date for applications: **30 November 2021** but may close earlier if a suitable candidate is found.